

# TENNESSEE STATEWIDE AUTOMATED VICTIM INFORMATION AND NOTIFICATION SERVICE

1-888-868-4631

TTY 1-866-847-1298

SAVIN is an automated service that lets you track the custody status of offenders in county jails. By calling the toll-free number or visiting [www.vinelink.com](http://www.vinelink.com), you can find out the custody status of an offender. You can also register to be notified by phone and/or email if the custody status of an offender changes.



**Write down the following information, tear off this panel, and keep in a safe place:**

## Information

Call **1-888-868-4631** or visit [www.vinelink.com](http://www.vinelink.com) and follow the instructions to access custody information. TTY/TDD users can call **1-866-847-1298** to reach an operator who will assist you in registering to receive updates about a specific offender.

## Registration

If the offender is in custody, you can register to receive notifications.

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.

## Notification

You will be notified about the following events:

- Release
- Transfer
- Escape
- Death

When SAVIN calls, listen to the message, then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets SAVIN know that you received the call and will stop the service from calling you again.

- If you feel you are in danger, call 911 immediately.
- Since SAVIN calls automatically when an offender's custody status changes, you may get a call from SAVIN in the middle of the night.
- If you do not answer a notification call, SAVIN will leave a message. If there is no answer, SAVIN will continue calling back until you enter your PIN or until up to 48 hours have passed.
- Do not register a phone number that rings to a switchboard.
- SAVIN is confidential. The offender will not know you are registered with SAVIN.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN or cancel notification.
- Operators are available 24 hours a day, seven days a week to assist you.

Offender name

Offender number

Your four-digit PIN

## USING SAVIN

### Information

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### Notification

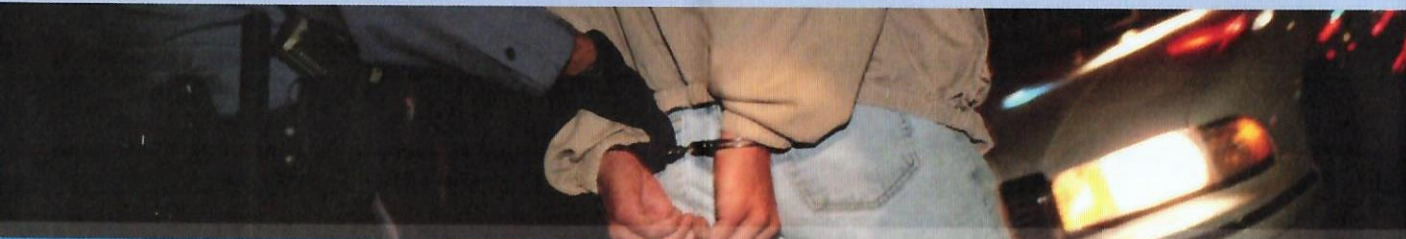
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[www.vinelink.com](http://www.vinelink.com)

Do not rely solely on SAVIN for your safety. If you feel that you may be at risk, take precautions as if the offender has already been released.





# VICTIM SERVICES

## **TN District Attorneys General Conference Statewide Victim Witness Coordinator**

Contact your district attorney general's office or victim witness coordinator for assistance with a victim impact statement or information about attending hearings  
615-532-5591 or [www.tndagc.org](http://www.tndagc.org)

## **TN Criminal Injuries Compensation Program**

Information and eligibility status  
615-741-2734 or [www.treasury.state.tn.us/injury/](http://www.treasury.state.tn.us/injury/)

## **TennHelp or (211)**

Local community and social services for victims of crime  
[www.tennhelp.com](http://www.tennhelp.com) - enter "crime victim" in the search menu  
or call 211 and give a zip code or city

## **TN Department of Correction Victim Services**

State offender information  
615-741-1000, Ext. 8145  
[www.tn.gov/correction/victiminformation/victimservices.html](http://www.tn.gov/correction/victiminformation/victimservices.html)

## **TN Board of Probation and Parole - Victim Services**

615-532-8112 or [www.tn.gov/bopp/bopp\\_bo\\_vs.htm](http://www.tn.gov/bopp/bopp_bo_vs.htm)

## **TN Domestic Violence HOTLINE**

Victims of domestic abuse, sexual assault, or stalking needing immediate assistance with filing order of protection or domestic violence complaints  
1-800-356.6767

## **National Domestic Violence Hotline**

1-800-799-SAFE (1-800-799-7233)  
1-800-787-3224 (TTY/TDD)

## **TN Coalition Against Domestic and Sexual Violence**

Domestic violence and sexual assault programs/referrals  
615-386-9406 or 1-800-289-9018  
[www.tcadv.org](http://www.tcadv.org)

## Notes:

# TN SAVIN

Statewide Automated Victim Information & Notification



## VICTIMS HAVE THE RIGHT TO KNOW

### Tennessee Statewide Automated Victim Information & Notification Service

Access to Information & Notification for  
Offender Custody Status

# 1-888-868-4631

TTY 1-866-847-1298

[www.vinelink.com](http://www.vinelink.com)

A service provided by the  
Tennessee Sheriffs' Association



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PROVIDED BY THE TENNESSEE SHERIFFS' ASSOCIATION

615-547-0112 or 615-547-0277

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